

Track & Trace eCommerce Guide

Visibility Summary

In this function, users can track all the cargo of shipment by Shipper, Consignee, Notify, Forwarder, Also Notify or Contract associated to the user ID.

How to use Visibility Summary

The shipment can be retrieved by below options:

Visibility Summary [User Guide](#)

This service provides you to view the event status of all your loaded shipment without entering specific shipment number (such as Booking or BL number).

Shipment by

1 By Customer By Contract No.

SHIPPER

CONSIGNEE

NOTIFY

FORWARDER

ALSO NOTIFY

Customer code **2**

If you select 'By Contract No.' option, you will be able to retrieve your shipment for the particular Contract no. shown on the page.

1 By Customer: Select any of the below customer type.

- Shipper: view all shipments with shipper associated to your ONE Line web user ID (can be used by Shipper only).
- Consignee: view all shipments with consignee associated to your ONE Line web user ID (can be used by Consignee only).
- Forwarder: view all shipments with forwarder associated to your ONE Line web user ID (can be used by Forwarder only).
- Notify: view all shipments with notify party associated to your ONE Line web user ID (can be used by Notify party only).
- Also Notify: view all shipments with notify party 2 associated to your ONE Line web user ID (can be used by notify party 2 only).

2 Select the search icon to search for the customer codes associated to your ONE Line web user ID.

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Customer Search

| <input type="checkbox"/> | Customer Code | Customer Name | Address |
|--------------------------|---------------|-------------------------|---|
| <input type="checkbox"/> | UEZ288E | AWANT NUT COMPANY, INC. | 8888 Pease Road, Houston, CA 95212 |
| <input type="checkbox"/> | UEZ288E | AWANT NUT COMPANY, INC. | PO BOX 79, ALL INVOICES & PAYMENTS ONLY |

Visibility Summary [User Guide](#)

This service provides you to view the event status of all your loaded shipment without entering specific shipment number (such as Booking or BL number).

Shipment by By Customer By Contract No. **③**

Contract No. **④**

If you select 'By Contract No.' option, you will be able to retrieve your shipment for the particular Contract no. shown on the page.

③ By Contract No.: View all shipments associated with the contract number (Service Contract, RFA, TAA) registered with your ONE web user ID.

④ Select the Contract No dropdown to be provided list of associated Contract No to your ONE Line web user ID.

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Contract No. 0 selected

| | |
|--------------------------|---------------------|
| <input type="checkbox"/> | Contract No |
| <input type="checkbox"/> | LAWBOON (Affiliate) |
| <input type="checkbox"/> | LAWBOON (Affiliate) |

OK

⑤ Based on the selection criteria, system will display the count of containers in below event status.

| Region | Status | Number of Containers |
|---|---|---|
| Origin | <input checked="" type="radio"/> <u>Booking confirmed</u> | ⑤ 2 |
| | <input type="radio"/> Empty container release | 0 |
| | <input type="radio"/> Gate in to outbound CY | 0 |
| | <input type="radio"/> Outbound rail departure | 0 |
| | <input type="radio"/> Outbound rail arrival | 0 |
| | <input type="radio"/> Gate in to outbound port terminal | 0 |
| | <input type="radio"/> Loaded on vessel at port of lading | 0 |
| | Ocean | <input checked="" type="radio"/> <u>In T/S Port</u> |
| <input checked="" type="radio"/> <u>In transit on water</u> | | 5 |
| Destination | <input checked="" type="radio"/> <u>Unloaded from vessel at port of discharging</u> | 1 |
| | <input type="radio"/> Inbound CY | 0 |
| | <input type="radio"/> Inbound Rail Departure | 0 |
| | <input type="radio"/> Inbound Rail Arrival | 0 |
| | <input type="radio"/> Gate out from inbound CY for delivery to consignee | 0 |
| | <input checked="" type="radio"/> <u>Empty container returned within 10 days</u> | 2 |
| All | | 11 |

* Status

1. Booking confirmed: Confirmed bookings status within 90 days after confirmation
2. Empty container release: Empty container release to customer
3. Gate in to outbound CY: Laden container received in outbound yard
4. Outbound rail departure: Container sent to terminal by rail
5. Outbound rail arrival: Rail arrival at outbound terminal

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6. Gate in to outbound port terminal: Container arrival at outbound port
7. Loaded on vessel at port of loading
8. In T/S Port: Container discharged at T/S Port
9. In transit on water: The containers on the voyage.
10. Unloaded from vessel at port of discharging: Container unloaded at inbound terminal
11. Inbound CY: Container in inbound container yard
12. Inbound rail departure: Container inbound rail transit
13. Inbound rail arrival: Container arrival at inbound rail terminal
14. Gate out from inbound CY for delivery to consignee
15. Empty container returned within 10 days: Container return after de-vanning

For more information, please click the linked shipment number (Container Number). Total : 305

| <input type="checkbox"/> | Booking No. | Container No. | Size | Event Date / Time | Status |
|--------------------------|------------------------------|---------------|----------------|-------------------|-------------------|
| <input type="checkbox"/> | HKGT17048800 | Not Assigned | D5(40'DRY HC.) | 2017-10-24 16:46 | Booking confirmed |
| <input type="checkbox"/> | HKGT17048800 | Not Assigned | D5(40'DRY HC.) | 2017-10-24 16:46 | Booking confirmed |
| <input type="checkbox"/> | HKGT17049900 | Not Assigned | D5(40'DRY HC.) | 2017-10-24 16:46 | Booking confirmed |
| <input type="checkbox"/> | HKGT17049900 | Not Assigned | D5(40'DRY HC.) | 2017-10-24 16:46 | Booking confirmed |
| <input type="checkbox"/> | HKGT22343900 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:15 | Booking confirmed |
| <input type="checkbox"/> | HKGT22344300 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:16 | Booking confirmed |
| <input type="checkbox"/> | HKGT22345400 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:17 | Booking confirmed |
| <input type="checkbox"/> | HKGT22346500 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:19 | Booking confirmed |
| <input type="checkbox"/> | HKGT22347600 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:20 | Booking confirmed |
| <input type="checkbox"/> | HKGT22348700 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:21 | Booking confirmed |
| <input type="checkbox"/> | HKGT22349800 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:21 | Booking confirmed |
| <input type="checkbox"/> | HKGT22350700 | Not Assigned | D4(40'DRY ST.) | 2017-12-08 11:26 | Booking confirmed |

⑥
 ⑦

⑥ Select a container and click on Add My Tracking button to add to My Tracking service

⑦ Click Download button to download data to excel file.