

# Track & Trace eCommerce Guide

## Cargo Tracking

This function allows users to check the current status of the cargo and estimated time of future events, as well as the past events history with the Container number or Booking number.

### How to use Cargo Tracking

Cargo Tracking can be searched by multiple Container No. or BL No. or Booking No.

The screenshot shows the 'Cargo Tracking' interface. At the top right is a 'User Guide' button. Below it is a search input field with a dropdown menu labeled 'BL No. or Booking No.' and the value 'RICV00264700'. A 'Search' button is to the right. Below the input field is a note: 'Please enter only the last 12 characters of ONE BL number, without the prefix "ONEY". Our system does not accept House BL number assigned by NVOCC or Freight Forwarder.' Below this is a table with columns: Booking No., Container No., S.O.C, Seal No., Size, and Event Date / Time. The table has two rows. The first row has Booking No. 'RICV00264700', Container No. 'DPSU4391334', S.O.C. checkbox, Seal No. '5678', Size '40'DRY ST.', and Event Date / Time '2019-02-26 09:15'. The second row has Booking No. 'RICV00264700', Container No. 'GESU6606258', S.O.C. checkbox, Seal No. '1234', Size '40'DRY ST.', and Event Date / Time '2019-05-03 14:08'. The second row is highlighted in yellow. Below the table is a scroll bar. At the bottom left is an 'Add My Tracking' button, and at the bottom right is a 'Download' button. A 'Total : 2' label is at the top right of the table area.

Booking No.	Container No.	S.O.C	Seal No.	Size	Event Date / Time
RICV00264700	DPSU4391334	<input type="checkbox"/>	5678	40'DRY ST.	2019-02-26 09:15
RICV00264700	GESU6606258	<input type="checkbox"/>	1234	40'DRY ST.	2019-05-03 14:08

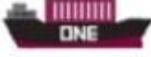
- 1 Select from the dropdown list, to search by Container No. or BL No. or Booking No. To select multiple Container No. or BL No. or Booking No., press enter on the input field and system will display a new entry line.
- 2 Click Search to start the search.
- 3 If multiple containers are found from the search, system will display all containers in the list.
- 4 Click on the Container to display the cargo tracking events details.
- 5 To add container to your tracking list, select the container and click 'Add My Tracking'.
- 6

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⑦ Click 'Download' to download the retrieved data to an Excel file.

System will display below cargo tracking event details screen of the selected container. ④

The date and time in this menu are the local date and time



LOS ANGELES, CA, UNITED STATES
SHANGHAI, SHANGHAI, CHINA

Add My Tracking

▶ Sailing Information

Vessel	Port of Loading	Departure Date	Port of Discharging	Arrival Time
<a href="#">HENRY HUDSON BRIDGE 066W (HHDT)</a>	LOS ANGELES, CA, UNITED STATES	<b>Actual</b> 2019-03-09 03:24	SHANGHAI, SHANGHAI, CHINA	<b>Actual</b> 2019-04-03 07:45

**Costal** Coastal Schedule **Actual** Actual Schedule

▶ Cargo Tracking Details Magenta color is the estimated schedule, which is subject to change

No.	Status	Location	Event Date
1	Empty Container Release to Shipper	LOS ANGELES, CA ,UNITED STATES <a href="#">YTI (YUSEN TERMINAL)</a>	<b>Actual</b> 2019-02-25 09:00
2	Gate In to Outbound Terminal	LOS ANGELES, CA ,UNITED STATES <a href="#">YTI (YUSEN TERMINAL)</a>	<b>Actual</b> 2019-02-26 09:15
3	Loaded on 'HENRY HUDSON BRIDGE 066W' at Port of Loading <a href="#">HENRY HUDSON BRIDGE 066W</a> ⑨	LOS ANGELES, CA ,UNITED STATES <a href="#">YTI (YUSEN TERMINAL)</a>	<b>Estimate</b> 2019-03-02 01:30
4	'HENRY HUDSON BRIDGE 066W' Departure from Port of Loading <a href="#">HENRY HUDSON BRIDGE 066W</a>	LOS ANGELES, CA ,UNITED STATES <a href="#">YTI (YUSEN TERMINAL)</a>	<b>Estimate</b> 2019-03-02 03:00
5	'HENRY HUDSON BRIDGE 066W' Arrival at Port of Discharging <a href="#">HENRY HUDSON BRIDGE 066W</a>	SHANGHAI, SHANGHAI ,CHINA <a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGO)</a>	<b>Estimate</b> 2019-03-24 11:00
6	'HENRY HUDSON BRIDGE 066W' POD Berthing Destination <a href="#">HENRY HUDSON BRIDGE 066W</a>	SHANGHAI, SHANGHAI ,CHINA <a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGO)</a>	<b>Estimate</b> 2019-03-24 16:00
7	Unloaded from 'HENRY HUDSON BRIDGE 066W' at Port of Discharging <a href="#">HENRY HUDSON BRIDGE 066W</a>	SHANGHAI, SHANGHAI ,CHINA <a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGO)</a>	<b>Estimate</b> 2019-03-24 17:30
8	Gate Out from Inbound Terminal for Delivery to Consignee (or Port Shuttle)	SHANGHAI, SHANGHAI ,CHINA <a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGO)</a>	<b>Estimate</b> 2019-03-24 22:00
9	Empty Container Returned from Customer	SHANGHAI, SHANGHAI ,CHINA	<b>Estimate</b> 2019-03-25 04:00

**Costal** Coastal Schedule **Actual** Actual Schedule

⑧ Download

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- ⑧ Click 'Download' to download the entire event list retrieved in Excel format.
- ⑨ Click the vessel name highlighted to check vessel schedule.

### Vessel Schedule

Vessel	<a href="#">HENRY HUDSON BRIDGE 0066 (HHD1)</a>	Lane	PS6	
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▸ Full Schedule Total : 9

Port	Terminal	Arrival Time	Berthing Time	Departure Time
QINGDAO, SHANDONG	<a href="#">QINGDAO QIANWAN CTNR TMNL</a>	<span style="color: #ccc;">A</span> 2019-02-12 10:10	<span style="color: #ccc;">A</span> 2019-02-12 11:10	<span style="color: #ccc;">A</span> 2019-02-12 16:12
NINGBO, ZHEJIANG	<a href="#">NINGBO ZHOUSHAN PORT CO., LTD BEILUN 2ND CONTAINER</a>	<span style="color: #ccc;">A</span> 2019-02-14 05:35	<span style="color: #ccc;">A</span> 2019-02-14 08:42	<span style="color: #ccc;">A</span> 2019-02-15 00:42
SHANGHAI, SHANGHAI	<a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGQ)</a>	<span style="color: #ccc;">A</span> 2019-02-17 06:40	<span style="color: #ccc;">A</span> 2019-02-17 11:40	<span style="color: #ccc;">A</span> 2019-02-18 10:36
PUSAN	<a href="#">PUSAN NEWPORT COMPANY(PNC)</a>	<span style="color: #ccc;">A</span> 2019-02-20 10:45	<span style="color: #ccc;">A</span> 2019-02-20 11:45	<span style="color: #ccc;">A</span> 2019-02-21 06:06
LOS ANGELES, CA	<a href="#">TRAPAC CONTAINER TERMINAL</a>	<span style="color: #ccc;">A</span> 2019-03-05 14:14	<span style="color: #ccc;">A</span> 2019-03-05 15:14	<span style="color: #ccc;">A</span> 2019-03-09 03:24
OAKLAND, CA	<a href="#">TRAPAC CONTAINER TERMINAL</a>	<span style="color: #ccc;">A</span> 2019-03-10 05:06	<span style="color: #ccc;">A</span> 2019-03-10 07:12	<span style="color: #ccc;">A</span> 2019-03-11 18:24
TOKYO, TOKYO	<a href="#">OHI NO.1-2 TERMINAL (K-LINE)</a>	<span style="color: #ccc;">A</span> 2019-03-26 06:46	<span style="color: #ccc;">A</span> 2019-03-26 07:39	<span style="color: #ccc;">A</span> 2019-03-26 20:35
NINGBO, ZHEJIANG	<a href="#">NINGBO ZHOUSHAN PORT CO., LTD BEILUN 2ND CONTAINER</a>	<span style="color: #ccc;">A</span> 2019-04-01 03:15	<span style="color: #ccc;">A</span> 2019-04-01 06:15	<span style="color: #ccc;">A</span> 2019-04-01 21:30
SHANGHAI, SHANGHAI	<a href="#">SHANGHAI PORT CONTAINER CO. LTD. (WGQ)</a>	<span style="color: #ccc;">A</span> 2019-04-03 07:45	<span style="color: #ccc;">A</span> 2019-04-03 12:45	<span style="color: #ccc;">A</span> 2019-04-03 23:30

◀ Prev. Voyage | Next. Voyage ▶

Coastal Schedule  Actual Schedule Above schedules are estimated schedules and are subject to change.

⑩ \* Terminals/Ports indicated for all services are not fixed and subject to change.  
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Close

- ⑩ Cargo Tracking details display the events that will take place to deliver your shipment to the place of delivery. The estimated schedule will be shown in pink C, while actual events will be in black A.

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## How to use Cargo Tracking (Cargo Release & Customs: U.S.A. Inbound)

Table will provide customers with real time details of the cargo release & customs clearance. Click 'Service Provider Information' button for dispatch information on inbound door delivery.

▶ Cargo Release & Customs : U.S.A. Inbound				
O/B/L Received	Ocean Freight Collection	Customs Clearance	Importer Filing Status	
2018-10-29 00:13	2018-11-15 10:11	2018-12-03 11:13	2018-10-20 02:24	
Inbound No.	Authorization Date	Last Free Date at Final Destination	Firms Code	Port of Discharging Place of Deliver
		2018-12-03 23:59		J830
<a href="#">Service Provider Information</a>				

## How to use Cargo Tracking (Rail Tracking Information: Inbound)

Rail Tracking Information will provide a high-level summary for containers that move on the rail. For a more detailed summary of actualized event please use the 'Detail for USA Rail' button.

Pickup Available: Once ONE has received a Notification of Availability from the rail and container has arrived at final destination, the Pickup Available field will indicate 'Y', otherwise indicating 'N'.

Pickup #: The Pickup # will be available for authorized users (Consignee, Notify Party, Also Notify), providing Freight, OBL, and Customs have been cleared for release. Should Pickup # state 'Not Available' please contact NA Customer Service as this may involve an unpaid third-party invoice.

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## ► Rail Tracking Information : Inbound

Rail Origin	Rail Destination	Last Status	Current Location	Pickup Available
Departure Date	Arrival Date		Event Date / Time	Pickup #
VANCOUVER, BC, CANADA(3891 DELTAPORT GCT)	CHICAGO, IL, UNITED STATES(CP RAIL - BENSENVILLE)	Notification of Last Free Day	BENSENVILLE IMS	Y
2018-11-25 19:29	2018-11-29 16:42		2018-12-03 23:59	204732

[Detail for USA Rail](#)