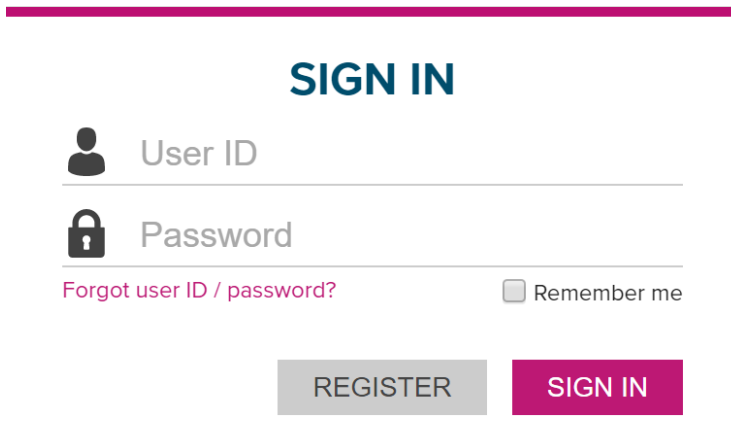


Inbound Master

This service provides customers Inbound information based on Booking Number or B/L Number, Container Number and Purchase Order Number.

Please follow below steps to navigate to Inbound Master to view information of shipment pertaining to Inbound.

- 1 Please log into ONE eCommerce site with your user ID and Password.



The screenshot shows a 'SIGN IN' form on a white background. At the top, the text 'SIGN IN' is displayed in a bold, dark blue font. Below this, there are two input fields. The first field is labeled 'User ID' and has a person icon to its left. The second field is labeled 'Password' and has a padlock icon to its left. Below the password field, there is a link 'Forgot user ID / password?' in a pink color and a checkbox labeled 'Remember me'. At the bottom of the form, there are two buttons: a grey 'REGISTER' button and a pink 'SIGN IN' button.

Once logged into eCommerce site, click on **2** Inbound. You can use the menu on the top of the screen or click on the Inbound Menu picture.

The screenshot shows the ONE eCommerce interface. At the top, a navigation bar includes 'Home', 'Schedule', 'Outbound', 'Inbound', 'Track & Trace', 'Report', 'Rate & Tariff', 'e-Subscription', and 'Service Provider'. The 'Inbound' menu item is highlighted with a red box and a circled '2'. Below the navigation bar, a dropdown menu for 'Inbound' is open, listing 'Inbound Master', 'BL Surrender Check', 'Arrival Notice', 'Delivery Order (North America)', and 'C/M and ATB Check (Germany)'. The 'C/M and ATB Check (Germany)' item is highlighted with a red box. On the right side of the dashboard, there are four main cards: 'Outbound', 'Inbound', 'Track & Trace', and 'Report'. The 'Inbound' card is highlighted with a red box and a circled '2'. It contains the text: 'Obtain arrival notices, shipment sailings, POD terminal details, and B/L surrender check.' Below this, there are three more cards: 'Rate & Tariff', 'Container Tracking', and 'Vessel Schedule'. The 'Container Tracking' card has a text input field and a 'Track' button. The 'Vessel Schedule' card has dropdown menus for 'Origin', 'Destination', and 'Period', and a 'View' button. On the left side, there is a sidebar with 'my ONE' profile, 'Bookings' (with a minus sign), 'Web Bookings' (with a list of statuses and counts), and 'Other Bookings(All Status)' (with a list of statuses and counts). At the bottom of the sidebar, there are 'Shipping Instruction' and 'B/L Information' items with plus signs.

Click on **3** Inbound Master tab to be directed to Inbound Master page in eCommerce site. Customer has options to search by BL, Booking No., Container number or Purchase Order No.

Input Booking number, Container number or Purchase Order number **4** then click on search. **5**

Please note multiple Booking, Container or Purchase Order number searches separated by comma “,” are feasible to retrieve inbound information.

If a customer enters a BL#, Container # or Purpose Order#, where the customer code associated with their user ID is NOT a party to the shipment, they will get the following pop up error screen

If you have more than one BL#, Container # or Purchase Order#, your search return will create a tab for each. User will click on the tab for the BL#, Container # or Purchase Order #, they want to review.

Once search is completed, user can review:

Sailing Information **6** Click the hyper link for more details on the vessel schedule

Surrender Information (B/L) **7** If this is a waybill, "waybill" will be indicated, if original "original" will be indicated, as well as date and location it was surrendered.

Original BL Information **8** Inbound Demurrage Free Time Information **9** Free time reflected is only Port detail. If you have a demurrage exception in your SC or RFA, that will be used to calculate the Free time. If not, this is tariff port demurrage only.

- [Home](#)
- [Schedule](#)
- [Outbound](#)
- [Inbound](#)
- [Track & Trace](#)
- [Report](#)
- [Rate & Tariff](#)
- [e-Subscription](#)
- [Service Provider](#)

- Inbound**
- Inbound Master
- BL Surrender Check
- Arrival Notice
- Delivery Order (North America)
- C/M and ATB Check (Germany)

Inbound Master

[User Guide](#)

BL No. or Booking No.

Please enter only the last 12 characters of ONE BL number, **without the prefix "ONEY"**. Our system does not accept House BL number assigned by NVOCC or Freight Forwarder. [Search](#)

HAMT03964400

▶ Sailing Information **6**

Vessel	Port of Loading	Departure Date	Port of Discharging	Arrival Time
COLOMBO EXPRESS 071E (CBXT)	ROTTERDAM,NETHERLANDS	2017-02-17 15:20	NORFOLK, VA,UNITED STATES	2017-03-05 02:41

Coastal Schedule Actual Schedule

▶ Surrender Information **7**

Surrender	Surrender Date	Surrender Office
SURRENDER	2017.12.19	NYCHQ_NAME

▶ Original BL Information **8**

B/L Receiving Office	B/L Receiving Date
NYCHQ_NAME	2017.12.19

▶ Inbound Demurrage Free Time Information **9**

Container No	Fixed Free Time	Fixed POD LFD
TCLU6868312	8	2017-03-16

[Advance / Delay Notice](#)

Sailing Information:

By clicking on vessel link **10** under Sailing Information, customers will be navigated to Vessel Schedule page. **11** Using Vessel Schedule page information, customers can correlate Departure Date and Arrival time (Actual and Coastal dates) of the vessel that customer's BK/BL is associated with. Customer can further click on the hyper link for the Terminal and they will be navigated to a pop -up for Place of Information and see more details related to that facility **12**

The screenshot shows the ONE Inbound Master interface. On the left, the 'Inbound Master' sidebar has a 'Sailing Information' section with a vessel link **10** labeled 'COLOMBO EXPRESS 071E (CBXT)'. Clicking this link leads to the 'Vessel Schedule' page **11**, which displays a table for 'COLOMBO EXPRESS 077W' with a 'Terminal' of 'CNM TERMINAL DE LATLANTIQUE'. Clicking the terminal name leads to the 'Place Information' pop-up **12**, which shows details for 'CNM TERMINAL DE LATLANTIQUE' including address, phone, and fax numbers.

Inbound Demurrage Free Time Information. As mentioned above, free time reflected is only Port detail. If you have a demurrage exception in your SC or RFA, that will be used to calculate the Free time. If not, this is tariff port demurrage only.

Customer can click on the container number hyper link **13** and be navigated to the Track and Trace menu, where, for US Import cargo, much more detailed import information is available. (v23#, confirmation on freight, OBL and customs clearance and more!)

▶ Sailing Information

Vessel	Port of Loading	Departure Date	Port of Discharging	Arrival Time
COLOMBO EXPRESS 071E (CBXT)	ROTTERDAM,NETHERLANDS	2017-02-17 15:20	NORFOLK, VA,UNITED STATES	2017-03-05 02:41

Coastal Schedule Actual Schedule

▶ Surrender Information

Surrender	Surrender Date	Surrender Office
SURRENDER	2017.12.19	NYCHQ_NAME

▶ Original BL Information

B/L Receiving Office	B/L Receiving Date
NYCHQ_NAME	2017.12.19

▶ Inbound Demurrage Free Time Information

Container No	Fixed Free Time	Fixed POD LFD
TCLU6868312	8	2017-03-16

14

Advance / Delay Notice

Step #13 continued

- Track & Trace** ▾
- Cargo Tracking
- Mail Tracking
- My Tracking
- Visibility Service +

Cargo Tracking 13

[User Guide](#)

Container No.

Please enter only the last 12 characters of ONE BL number, **without the prefix "ONEY"**. Our system does not accept House BL number assigned by NVOCC or Freight Forwarder. [Search](#)

The date and time in this menu are the local date and time



[Add My Tracking](#)

▸ Status Info Login Current Status

Booking No.	HAMT03964400	Event Date	2017-03-10 14:27	Size	D2 20'DRY ST.
Container No.	TCLU6868312	P/O No.		Weight	19,098.300 KGS
Seal No.	FE 774317, FE774317	Piece	180 PARCEL	Status	Empty Container Returned from Customer
Location	CHICAGO, IL, UNITED STATES				

▸ Sailing Information

Vessel	Port of Loading	Departure Date	Port of Discharging	Arrival Time
COLOMBO EXPRESS 071W (CBXT)	ROTTERDAM,NETHERLA NDS	2017-02-17 15:20	NORFOLK, VA,UNITED STATES	2017-03-05 02:41

Coastal Schedule Actual Schedule

Continued screen shot from Step #13

- Track & Trace** ◀
- Cargo Tracking
- Mail Tracking
- My Tracking
- Visibility Service +

14	Inbound Rail Departure	NORFOLK, VA ,UNITED STATES NORFOLK INTERNATIONAL TERMINAL	2017-03-06 16:00
15	Inbound Rail Arrival	CHICAGO, IL ,UNITED STATES NORFOLK SOUTHERN RAILROAD- LANDERS	2017-03-08 13:00
16	Unloaded from rail at inbound rail destination	CHICAGO, IL ,UNITED STATES NORFOLK SOUTHERN RAILROAD- LANDERS	2017-03-09 06:36
17	Gate Out from Inbound CY for Delivery to Consignee	CHICAGO, IL ,UNITED STATES NORFOLK SOUTHERN RAILROAD- LANDERS	2017-03-10 03:02
18	Empty Container Returned from Customer	CHICAGO, IL ,UNITED STATES	2017-03-10 14:27

Estimated Schedule Actual Schedule

[Download](#)

▶ Cargo Release & Customs : U.S.A. Inbound

O/BL Received	Ocean Freight Collection	Customs Clearance	Importer Filing Status
2017-12-19 11:27	2017-02-01 21:07	2017-03-08 13:54	2017-02-10 08:32

Inbound No.	V2371012312	Firms Code	Port of Discharging	
Authorization Date	2017-02-28 17:10		Place of Deliver	
Last Free Date at Final Destination	2017-03-11 23:59			

[Service Provider Information](#)

▶ Rail Tracking Information : **Inbound**

Rail Origin	Rail Destination	Last Status	Current Location	Pickup Available
Departure Date	Arrival Date		Event Date / Time	
NORFOLK, VA, UNITED STATES(NORFOLK INTERNATIONAL TERMINAL)	CHICAGO, IL, UNITED STATES(NORFOLK SOUTHERN RAILROAD-LANDERS)	NF	LANDERS	Y
2017-03-06 16:00	2017-03-08 13:00		2017-03-11 23:59	

[Detail for USA Rail](#)

The customer is able to click the Advance/Delay Notice **14** and see a copy of the notification that can be received automatically, if they set themselves up for vessel schedule update alerts (under Visibility Service) or they can print from here as well.

The screenshot displays the 'Inbound' section of the ONE Ocean Network Express website. On the left is a navigation menu with options like 'Inbound Master', 'BL Surrender Check', 'Arrival Notice', 'Delivery Order (North America)', and 'C/M and ATB Check (Germany)'. The main content area is titled 'Sailing Information' and contains a table with the following data:

Vessel	Port of Loading	Departure Date	Port of Discharging	Arrival Time
COLOMBO EXPRESS 071E (CBXT)	ROTTERDAM, NETHERLANDS	2017-02-17 15:20	NORFOLK, VA, UNITED STATES	2017-03-05 02:41

Below the table are radio buttons for 'Coastal Schedule' and 'Actual Schedule'. A pop-up window, labeled '14', is overlaid on the page. It contains the following text:

ONE **14**

To : ONE Customers,
Subject : NYK Vessel delay notice
COLOMBO EXPRESS 071 E

Your booking / BL number : HAMT03964400

Dear Valued Customer,

Please be advised that the above vessel will depart 0 day(s) 7 hour(s) behind schedule.

ROTTERDAM WORLD GATEWAY
Previous ETD : 2017-02-17 07:35
New ETD : 2017-02-17 15:20

Yours sincerely,

ONE

Buttons: Print, Close

At the bottom right of the page, there is a button labeled 'Advance / Delay Notice'.