

Arrival Notice

This service provides estimated arrival date and detail before the shipment arrives at discharging port and allows customer to print and view an arrival notice. Rated arrival notices will also be available to the consignee and/or the collect payer. Collect payer must be listed on the BL in order to view/download rated arrival notice (i.e Notify Party, Also Notify)

Please follow below steps to view shipment arrival information and print arrival notice.

- 1 Please log into ONE eCommerce site with your user ID and Password.

Once logged into eCommerce site, click on 2 “Inbound” tab. You can use the “Inbound” option on top of the screen or click on the “Inbound” picture.

Click on **③** Arrival Notice tab to be directed to Arrival Notice page in eCommerce site. Customer has options to search by BL/Booking No. or Container No.

The screenshot shows the top navigation bar with links: Home, Schedule, Outbound, Inbound, Track & Trace, Report, Rate & Tariff, e-Subscription, and Service Provider. On the left, a sidebar menu has 'Arrival Notice' highlighted with a red box and a circled '3'. The main content area is titled 'Arrival Notice' and includes a 'User Guide' link. Below the title, there is a search form with a dropdown menu labeled 'BL No. or Booking No.' and an input field. A red box highlights the input field, and a circled '4' is placed next to it. Below the input field, there is a 'Search' button highlighted with a red box and a circled '5'. A note below the search form reads: 'Please enter only the last 12 characters of ONE BL number, without the prefix "ONEY". Our system does not accept House BL number assigned by NVOCC or Freight Forwarder.'

Input BL Number, Booking number or Container number in **④** , and then click on **⑤** to search. Please note multiple booking number or Bill of Lading number searches are feasible to view shipment details at once.

This screenshot shows the same 'Arrival Notice' page, but now with search results. The input field contains 'JKTV00000000' (circled '4') and the 'Search' button (circled '5') has been clicked. Below the search form, a table displays the results. The table has four columns: B/L No., Vessel, Est. Time of Arrival, and Berthing Terminal. One result is shown for B/L No. ONEYJKTV00000000, Vessel NYK ADONIS 045E, Est. Time of Arrival 2019-03-13 16:00, and Berthing Terminal WBCT (WEST BASIN CONTAINER TER). A red box highlights the 'Search' button and a circled '5' is next to it. Below the table, there is a note: 'Arrival Notice information is subject to change for final confirmation.' (circled '6'). At the bottom right, there are two buttons: 'Rated Arrival Notice View' and 'Arrival Notice View', both highlighted with red boxes.

B/L No.	Vessel	Est. Time of Arrival	Berthing Terminal
ONEYJKTV00000000	NYK ADONIS 045E	2019-03-13 16:00	WBCT (WEST BASIN CONTAINER TER)

Once search is completed, shipment information will show. Customer may have to scroll the bar to the right in order to see following shipment information: Berthing Terminal, Current Status, Vessel Delay, AMS File No., NVO H/BL No.

If customer needs to print or view arrival notice, select on the specific booking, and then click . Arrival notice in PDF format will be provided.

Rated Arrival Notices will only be available to the consignee and/or the collect payer. Collect payer must be listed on the BL to view/download rated arrival notice (i.e Notified Party, Also Notify)

Arrival notice will be available for ONE eCommerce customers approximately 2 days before vessel arrival.